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| **Surgery Hours:** Monday and Tuesday - 9am to 9pmWednesday - 2pm to 9pmThursday - 5pm to 9pmFriday – 9am to 9pmSaturday – ClosedSunday - 10am to 2pm**Practice Doctors:**Dr Abdul Hadi Shikrani(MBBS, FRACGP, ACRRM, Member of Australian College of Aesthetic Medicine)**Practice Services:****Bulk-Billed Services:**\*General Health\*Immunisations\*Skin Cancer Checks\*Chronic Disease Management\*COPD & Asthma Care\*Family Planning\*Ear Syringing\*Gynaecology\*Antenatal Care**Other Specialised Services (Private-Billed):**\*Anti-Wrinkle Injections\*Circumcision\*Platelet Rich Plasma Treatment\*Fillers**Appointments:**Please phone the clinic on 93241533 to schedule an appointment, alternatively we also take bookings online from Health Engine.**Walk-in appointments:**Patients whom walk in without an appointment scheduled will be given the first available consultation, this may require some waiting. | Address: 144 Jukes Road, Fawkner 3060 VICPhone: (03) 9324 1533Email: reception@a1doctorssurgery.com.au**After Hours and Emergency:**For after-hours care, please call -For emergencies, please call 000**Communication/Telephone Policy:**Patients of our practice are able to obtain timely advice or information related to their clinical care via telephone when the GP determines it is clinically safe and that a face-to-face consultation is unnecessary for the patient. **Test Results:**If you have been sent for a test, please wait 2-3 days for the results to be received. If the results are urgent or need discussing, we will contact you to make an appointment with the next available doctor.**Management of Patient Health Information:**Our practice is committed to maintaining the confidentiality of your personal health information. For more detail, please ask reception staff to see a copy of our Privacy Policy. **Patient Feedback:**Please feel free to speak to your doctor or reception staff if you have any suggestions or are unhappy with our service. We also have a patient feedback form you may fill out, please ask reception for a copy. Alternatively, you may prefer to contact the Health Services Commissioner on 1300-582-113. |



**A1 Doctors Surgery Information Sheet**